

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ State: \_\_\_\_\_\_\_\_\_\_\_\_

Zip Code: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone : \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**If you feel your problem is not due to grime, please contact us and we would be happy to do a consultation. We will make it right.**

Your suggestion can make a difference. Please take a moment and tell us what we can do to make things better for you. Thank you.

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Customer Suggestion Form

Winter Grime

Got you Down ??

Does your vehicle

Look worse now

Than before you

Washed it?

**How to get a**

**Better wash**

Your Fast Pass to Successful

Car Washing

Self Serve Wash

1. Obtain U.S quarters Only.

Canadian coins will jam machine and you will lose your money.

Slowly insert ten or more quarters one at a time.

2. Wet car surface with pre-soak.

3. Rinse brush and select foam brush. Scrub vehicle using brush.

4. Select wash cycle.

5. Select rinse cycle.

6. Select spot free rinse.

7. Drive into lot and towel dry.

Automatic Car Wash

1. Use exact change only.

2. Push button first then insert payment. One bill at a time.

3. Wait for enter light to flash.

4. Put front driver wheel on start pad. Stop light will shine.

5. Car Wash machine will operate until finished.

6. Exit light will shine.

7. Drive into lot and towel dry.

**All adopted suggestions will receive three free washes.**

**Please help us Give You**

**Our Best Service.**

HoseCo-WorkersCar Wash 4

**Customer Service Bulletin**

\_\_ During the cool rainy days of spring; road film from diesel smoke, oil film and tire dust have collected on our roadways. The 5.7 Ph rain water has lifted dirt off the roads and sent it up onto our cars and trucks during recent storms. The Ph level enables this dirt (grime) to stick to your vehicles’ paint/chrome. We understand this is an inconvenience to you. However there is not a product made that can take the place of the friction of a bubble brush and wipe down drying after the winter we had.

\_\_ A touchless washing will not completely remove this grime. For best results we recommend bubble brushing in the self-serve bay and toweling off afterward

\_\_ Haze after washing? Road grime creates a barrier which prevents adequate cleaning. Thoroughly towel dry your vehicle by hand after every 3rd wash.

\_\_ If you feel your problem is not due to grime, please contact us and we would be happy to do a consultation. We will make it right.

\_\_ If trailer hitches get in the way of the automatic car wash

equipment sensors will stop the wash. Please remove before

washing any antenna or ornaments. They will stop the wash.

**We apologize for your inconvenience**

Self-Service Bays

\_\_ Rinse foam brush before using.

\_\_ Wands have 1200 lbs of pressure. Please exercise caution when you spray.

\_\_ System is programmed to give 4 minutes of wash time for $2.50. This does not vary from wash bay to wash bay.

\_\_EXIT stall doors are down on inclement weather days. Please back out.

Your satisfaction is important to us. We want your visit with us to be an enjoyable

experience

Customer Service Department

Classic Car Wash

Magic Wash

Super Suds

Five service personnel maintain the washes every day. We try to keep all 20 vacuums, 9 self-serve bays and 5 automatic car wash systems operating at their best at all times. We are open 24 hours a day, seven days a week, weather permitting.

Vacuuming

\_\_ Pick up jewelry and change before vacuuming.

\_\_ Vacuum coin acceptors get jammed with Canadian quarters, dimes, nickels and pennies. Hoses can get plugged with pens, pencils, straws, napkins, etc.

\_\_ Floor mats are the most commonly forgotten item at the car wash. Vacuum them and put them back right away.

**Vacuums are meant for dry cleanings only. Do not use vacuum for wet pickup. Damage or personal injury can result.**

Change Machine

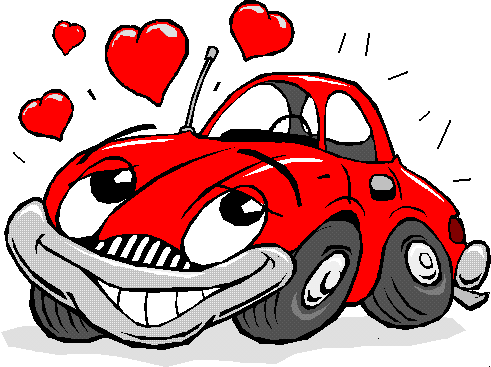
Operation

\_\_ Change machines get jammed with old, flimsy, damp or dirty bills or Canadian money. Please use good, clean, flat bills and always use U.S. currency, never Canadian.

\_\_Paper tokens and coin tokens have no cash value. Please do not push refund button when

using refund for tokens. If you push refund after

inserting money or tokens you will zero out your wash purchase. The machine will not refund due to Criminal Tampering.



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